

ADMINISTRATIVE ORDER NO. 23 COMPLIANCE REPORT TEMPLATE

(1) NAME OF DEPARTMENT/AGENCY/LGU: NATIONAL COUNCIL ON DISABILITY AFFAIRS

(2) SUBMITTED UPDATED CITIZEN'S CHARTER TO ARTA ON JULY 25, 2020: Yes No

(3) LIST OF ALL FRONTLINE SERVICES AND CORRESPONDING LEGAL BASIS

GOVERNMENT SERVICE	LEGAL BASIS		OFFICE/AGENCY REGULATIONS		
	Governing Law(s) (Number and Short Title) ¹	Specific Provision in the Governing Law(s) as Basis ²	Issuance/Policy Title	Date of Effectivity	Other Issuances/Policies it Effectively Repeals/Amends
Issuance of Persons with Disability (PWD) ID	Republic Act 9442 As Amended by Republic Act 10754 – An Act Expanding the Benefits and Privileges of Persons with Disabilities	SECTION 1. a new chapter, to be denominated as “Chapter 8. Other privileges and Incentives” is hereby added to Title Two of Republic Act No. 7277, otherwise known as the “Magna Carta for Disabled Persons”, with new Sections 32 and 33, to read as follows:	NCCA Administrative Order No. 001 Series of 2008	April 23, 2008	None

¹ Number and short title of the governing law which mandates and gives power to the agency or LGU to regulate and/or offer the service

² Cite section number and quote provision identified in the governing law

		<p>Chapter 8 Section 32 (III)</p> <p>“(III) Transportation discount fare Identification Card (ID) issued by the National Council for the Welfare of Disabled Persons (NCWDP) now National Council on Disability Affairs (NCDA)”.</p>			

(4) SERVICE INFORMATION PER GOVERNMENT SERVICE³

³ Please note that one table is to be filled-up per Government Service.

To fill up:

- a) List down all requirements applicable to the government service
- b) Per requirement, cite legal basis/rationale why requirement is essential
- c) Steps/Procedures should be listed in the Client's perspective
- d) If applicable, legal basis of each step/procedure may be indicated in column 4
- e) Input the total processing time for the service in working days and/or hours
- f) Input the sum of all fees paid for the service

GOVERNMENT SERVICE: <u>NATIONAL COUNCIL ON DISABILITY AFFAIRS</u>					
SERVICE INFORMATION					
LIST OF REQUIREMENTS		LIST OF STEPS AND PROCEDURES		Total Processing Time	Total Fees to be Paid
Requirement	Legal Basis	Client Steps/Procedures as indicated in the Citizen's Charter	Legal Basis		
<ul style="list-style-type: none"> • ID PICTURE (1 X 1) • MEDICAL CERTIFICATE 	Republic Act 9442 as amended by Republic Act 10754 and its Implementing Rules and Regulations NCDA Administrative Order No. 001 Series of 2008	<ol style="list-style-type: none"> 1. Fill-out the Philippine Registry Form and submit the documentary requirements 2. Philippine Registration Form for Persons with Disabilities (PRFPWD) shall be verified/processed 3. ID shall be issued once processed 	NCDA Administrative Order No. 001 Series of 2008	5 – 10 minutes within 8 hours	None
TOTAL				5 – 10 minutes within 8 hours	None