



Republic of the Philippines
NATIONAL COUNCIL ON DISABILITY AFFAIRS

CERTIFICATE OF COMPLIANCE


Pursuant to Republic Act No. 11032: An Act Promoting Ease of Doing Business and Efficient Delivery of Government Services, amending for the purpose Republic Act No. 9485, otherwise known as the Anti-Red Tape Act of 2007, and for Other Purposes

I, **MATEO A. LEE, JR.**, Filipino, of legal age, Officer-In-Charge of the **NATIONAL COUNCIL ON DISABILITY AFFAIRS**, the person responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018, hereby declare and certify the following facts:

- 1) The **NATIONAL COUNCIL ON DISABILITY AFFAIRS** has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and mission of the agency;
 - b. Government services offered;
 - i. Comprehensive and uniform checklist of requirements for each type of application or request;
 - ii. Step-by-step procedure to obtain a particular service;
 - iii. Person responsible for each step;
 - iii. Maximum time needed to conclude the process;
 - iv. Document/s to be presented by the applicant or requesting party, if necessary;
 - v. Amount of fees, if necessary; and
- 2) The Citizen's Charter is posted as an information billboard through interactive information kiosks, electronic billboards, posters, tarpaulins standees, or any other readable materials that could be easily understood by the public.
- 3) The Citizen's Charter is posted at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4) The Citizen's Charter is written either in English or in Filipino and published as an information material.
- 5) The Citizen's Charter is uploaded on the agency's website through a tab or link specifically for the Citizen's Charter, located at the most visible space or area of the website, or as a link under the Transparency Seal.
- 6) There is an established Client Satisfaction Measurement per service in the respective offices.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.


IN WITNESS WHEREOF, I have hereunto set my hand this 20th day of November 2019 in Quezon City, Philippines.


MATEO A. LEE, JR.,
 Officer-In-Charge
National Council on Disability Affairs

SUBSCRIBED AND SWORN to before me this ___ day of 21 NOV 2019 2019 in Quezon City, Philippines, with affiant exhibiting to me his/her Passport No. P5107059A issued on 21 November 2017 at DFA MANILA.
 (Government-issued ID) (Date of Issuance) (Place of Issuance)

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NOTARY PUBLIC/ ADMINISTERING OFFICER


ATTY. YOLANDA O. ALFONSO
 Notary Public
 Until February 7, 2020
 PTR No. 7723374 - 02 / 07 / 2019
 IBP No. 067442, 01 / 14 / 2019. Quezon City
 ADM. MATTER No. NP-203 (2019-2020)
 Roll No. 17738