- 7. The Citizen's Charter already shows the improvements (minimum of three) that resulted from the process review of frontline service delivery, specifically:
- In compliance with RA 9442, the issuance of the IDs for Persons with Disabilities (PWDs) as proof of entitlement to 20% discount is being issued by Local Government Units (LGUs) to facilitate access of PWDs for the availment of IDs.
- NCDA also does ID issuance to those Persons with Disabilities whose Local Government Units are not yet issuing IDs and soldiers with disabilities due to not having permanent address as part of their area assignments. This is to ensure that all Persons with Disabilities can enjoy the privilege.
- NCDA maintains a Registry of PWDs based on the ID issuance which serves as back-up system for the Registry maintain by the Department of Health as the mandated agency.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set hand this 28th day of September 2016 in Quezon City, Philippines.

CARMEN REYES-ZUBIAGA
Officer-In-Charge

SUBSCRIBED AND SWORN to before me City, Philippines, with affiant exhibiting to	this day of me his/her (government-	2016 in Quezon issued ID) issued on
atat	(Date of Issuance)	(Place of Issuance)
Doc. No	UNTIL DEZ. 31, PTR NO. 118 129 BENO. 798292 ATTY. ROLL N	4 • 1-6-2016) W.E • 1-6-2015 • Q.G. O. 29216