SPECIAL ORDER NO. 0 2 5 Series of 2015

SUBJECT: NCDA STANDARD MEASURE RATING FOR QUALITY AND TIME FOR INDIVIDUAL PERFORMANCE CONTRACT AND REVIEW (IPCR)

In line with the DSWD Guidelines on How to Compute Ratings for Performance-Based Component for Rank and File Personnel, all NCDA officers and staff are hereby enjoined to use the NCDA Standard Measure below for reference to be reflected in your IPCR as agreed upon during our consultation meeting last February 9, 2015.

IPCR STANDARD MEASURE RATING FOR QUALITY AND TIME

KEY RESULT AREA / OUTPUTS	PERFORMANCE INDICATORS (Q, Q, T)
Type Office communications/	Quality
letters/memorandum and other	5 - 0 - 10 revisions (due to the ratee's error)
correspondences	4 - 11 - 20 revisions
(Including Proofreading)	3 - 21 - 30 revisions
	2 - 31 - 40 revisions
	1 - 41 - 50 revisions
Received documents	Quality and Time
	5 – complete documents/
	attachments received w/ action
	taken within the day (8hrs)
	4 – action taken 1 to 2 days later
	3 – action taken 3 days later
	2 – action taken 4 days later
	1 – action taken 5 days later
Maintained systematic filing of official	Quality
papers and correspondence	5 - properly arrange & easily
	retrieved within 2 hours
(Compiles circulars, memoranda & other	4 - retrieved within 3 hours
papers/documents for reference)	3 - retrieved within 4 hours
	2 - retrieved within 5 hours
	1 - retrieved within 6 hours