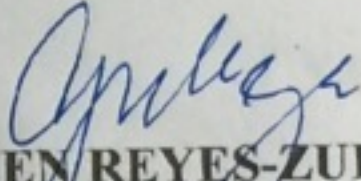


7. The Citizen's Charter already shows the improvements (minimum of three) that resulted from the process review of frontline service delivery, specifically:

- In compliance with RA 9442, the issuance of the IDs for Persons with Disabilities (PWDs) as proof of entitlement to 20% discount is being issued by Local Government Units (LGUs) to facilitate access of PWDs for the availment of IDs.
- NCDA also does ID issuance to those Persons with Disabilities whose Local Government Units are not yet issuing IDs and soldiers with disabilities due to not having permanent address as part of their area assignments. This is to ensure that all Persons with Disabilities can enjoy the privilege.
- NCDA maintains a Registry of PWDs based on the ID issuance which serves as back-up system for the Registry maintain by the Department of Health as the mandated agency.

This certification is being issued to attest to the accuracy of all the foregoing based on available records and information that can be verified.

IN WITNESS WHEREOF, I have hereunto set hand this 26<sup>th</sup> day of January 2015 in Quezon City, Philippines.

  
**CARMEN REYES-ZUBIAGA**  
Acting Executive Director III  
National Council on Disability Affairs

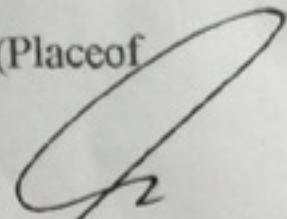
SUBSCRIBED AND SWORN to before me this FEB 05 2015 day of 2015 2014 in Quezon City, Philippines, with affiant exhibiting to me his/her (government-issued ID) issued on JULY 09, 2014 at QUEZON CITY

(Date of Issuance)

(Place of

Issuance)

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Series of 20 2015 ;

  
**ATTY. TOMAS F. DULAY JR.**  
NOTARY PUBLIC  
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